

# Scorecard



## FY20 Chamber Family Balanced Scorecard

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Click to Filter By:

|         |      |         |         |     |    |
|---------|------|---------|---------|-----|----|
| (Blank) | 1445 | C3      | Chamber | EDC | LF |
| (Blank) | 1445 | Chamber | LF      |     |    |

Filters

### Financial Success

### Stakeholder Value

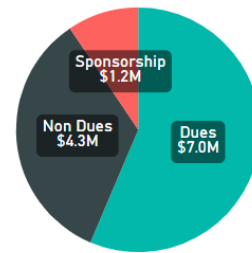
#### Annual Gross Revenue



#### Revenue

**\$12.5M -13%**  
▼ Warning

#### Revenue Type Split



#### Communication

**92%**

75% Goal

#### Relevancy

**87%**

70% Goal

#### NPS | DMCC Investors

**13**

#### Annual Expenses



#### Expenses

**\$11.5M -14%**  
▼ Good

#### Timeliness

**91%**

85% Goal

#### ROI

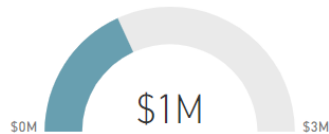
**94%**

70% Goal

#### NPS | EDC Investors

**53**

#### Annual Net Income



#### Net Profit (Loss)

**\$1.0M -7%**

### Employee Happiness

#### Turnover

**27%**

<21% Goal

#### Satisfaction

**3.9**

4.0 Goal

#### NPS

**0.0**

#### Net Income By Entity

